

I initially was not looking to change library systems. Still, when the Book Systems representative contacted me and asked if they could do an onsite presentation at my library, I agreed because I had experience working with Book Systems through my church library. Once I saw the demonstration, I knew I had to switch to Atrium.

I must say I was skeptical that the software could give the library more functionality for less money, but it honestly did. I was impressed with the intuitive interface and was able to teach all my staff how to catalog because it was so much easier than our previous TLC system. Using the Holding Summary Report available in Atrium made preparing our annual report to the state library much easier.

To me, the best thing about changing to Atrium is that Book Systems genuinely cares about their customers. Their customer service is the best I've ever experienced. Anyone on my staff using Atrium can call and get their questions answered quickly. I am also impressed with Book Systems' trainers and their knowledge of Atrium. I've never failed to learn something new and helpful each time I've received training, whether online or in person. If I can, I hope to schedule a training session every year.

We've had Atrium for a little less than two years. During this time, the library staff managed to finish cataloging the genealogy department, which only had approximately 200 records in the system when we first started the project. Now, there are about 4,000 items in the catalog for this department, with an average cost of around \$25.00 per item. This is a tremendous accomplishment for the library. Our staff can now account for these items in the collection by using the reports and easily performing an inventory using Atrium.

I would highly recommend choosing Book Systems' Atrium for your next library system.

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