

# Atrium<sup>®</sup> Debt Management Module



Simplify recovering overdue materials, fines, and fees without alienating patrons.

Recouping fines for late, damaged, or lost items and outstanding fees owed by patrons is a challenge for library staff! Atrium’s Debt Management module automatically refers delinquent patrons to a collection agency of your choice based on customizable parameters. The collection agency, on behalf of the library, will then effectively and courteously prompt those patrons to return long-overdue materials to the library and resolve outstanding fines/fees. The focus of this type of service is to help recover overdue materials in a gentle and professional manner while maintaining patron goodwill.

Let Atrium compile and electronically send info concerning delinquent patrons and their payment activity based on your library’s specific parameters:

- ◆ Set threshold for the minimum balances of fines and/or fees owed
- ◆ Set minimum delinquency (in days) for overdue items
- ◆ Include Projected Fines and/or Replacement Cost on overdue items (optional)
- ◆ Exclude patron classes, i.e., staff or children (optional)
- ◆ Charge collection agency fee (optional)
- ◆ Send Sync Report Daily, Weekly or Monthly automatically to collection agency

Partnered with:

**UNIQUE** Management Services, Inc.  
*Home of the Gentle Nudge<sup>®</sup> Process.*

**For additional details:**  
[Ask your Book Systems’ Account Manager](#)